

#### INVENTOR INFORMATION

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Country of Residence:: Japan  
Citizenship Country:: Japan

#### CORRESPONDENCE INFORMATION

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#### APPLICATION INFORMATION

Title Line One:: SERVICE MANAGEMENT APPARATUS FOR MANAGING  
Title Line Two:: SERVICE INFORMATION FOR SERVICES PRESENT IN  
Title Line Three:: NETWORK SYSTEM AND APPARATUS FOR INSTRUCTING  
Title Line Four:: SERVICE MANAGEMENT APPARATUS

Total Drawing Sheets:: 20  
Formal Drawings?: Yes  
Application Type:: Utility  
Docket Number:: 35.C15271  
Secrecy Order in Parent Appl.?: No

#### REPRESENTATIVE INFORMATION

Representative Customer Number:: 5514

#### PRIOR FOREIGN APPLICATIONS

Foreign Application One:: 2000-104041  
Filing Date:: 04-05-2000  
Country:: Japan  
Priority Claimed:: Yes